

800 4048 - 24x7 Dedicated Toll-free Phone Banking Number just for you

Type of Request:

1. Redeem Cashback on your RAKBANK Credit Card
2. Request for duplicate e-statements
3. Update your address details with RAKBANK
4. Check balances in your account(s)
5. Check your transaction details
6. Update your Emirates ID details on our records
7. Request for a new PIN for your RAKBANK Debit Card
8. Request for new PIN for your RAKBANK Credit Card
9. Request for replacement or renewal of your RAKBANK Debit Card
10. Request for replacement or renewal of your RAKBANK Credit Card
11. Unlock your Mobile Banking Account
12. Cancel your Electronic Funds Transfer request
13. Report cash retained at any of our ATMs
14. Activate your RAKBANK Credit or Debit Card
15. Register/Modify or Unsubscribe for E-statements
16. Request to block debit transactions on your account
17. Register a dispute on your RAKBANK Credit or Debit Card
18. Request for Stop payment of cheque(s)
19. Enquire on the status of your Inward Remittance
20. Enquire on the status of your Outward Remittance
21. Request for status of payment of your cheques
22. Request for Travel Insurance Certificate on your RAKBANK World Credit Card