

**Digital Banking Inquiries & Services with Path**

<b>Service</b>	
<b>Accounts Requests</b>	<b>Path</b>
Trade License Upload	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Trade License Upload > Follow On-Screen Instructions.
Change Transaction Limit	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Change Transaction Limit > Follow On-Screen Instructions.
Balance Confirmation	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Balance Confirmation > Follow On-Screen Instructions.
Cheque Book Request	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Cheque Book Request > Follow On-Screen Instructions.
Duplicate Statement	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Duplicate Account Statement > Follow On-Screen Instructions.
Demand Draft/Manager's Cheque	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Demand Draft/Manager's Cheque > Follow On-Screen Instructions.
Request for Bank Reference Letter	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Request for Bank Reference Letter > Follow On-Screen Instructions.
Redeem Gold at RAKBANK Branch	Login > Tap on Services > Requests > Choose Service Requests > Tap on Accounts > Choose Redeem Gold at RAKBANK Branch > Follow On-Screen Instructions.

<b>Debit Cards Requests</b>	
Apply for New Debit Card	Login > Tap on Services > Requests > Choose Service Requests > Tap on debit cards > Choose Apply for Debit Card > Follow On-Screen Instructions.
Block Debit Card	Login > Tap on Services > Requests > Choose Service Requests > Tap on debit cards > Choose Block Debit Card > Follow On-Screen Instructions.
Card Activation and PIN Retrieval	Login > Tap on Services > Requests > Choose Service Requests > Tap on debit cards > Choose Card Activation and PIN retrieval > Follow On-Screen Instructions.

<b>Loans/Finances Requests</b>	
No Liability Certificate	Login > Tap on Services > Requests > Choose Service Requests > Tap on Loans/Finances > Choose No Liability Certificate > Follow On-Screen Instructions

<b>Deposits</b>	
Renew Term Investment Deposit – Islamic	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Renew Term Investment Deposit > Follow On-Screen Instructions.
Closure of Term Deposit – Islamic	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Closure of Term Deposit– Islamic > Follow On-Screen Instructions.
Amend Maturity Instruction	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Amend Maturity Instruction > Follow On-Screen Instructions.
Amend Maturity Instruction – Islamic	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Amend Maturity Instruction – Islamic > Follow On-Screen Instructions.
Closure of Term Deposit	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Closure of Term Deposit > Follow On-Screen Instructions.
Renew Term Deposit	Login > Tap on Services > Requests > Choose Service Requests > Tap on deposits > Choose Renew Term Deposit > Follow On-Screen Instructions.

<b>Investments</b>	
Investment Subscriptions	Login > Tap on Services > Requests > Choose Service Requests > Tap on investments > Choose Investment Subscriptions > Follow On-Screen Instructions.
Redeem Investment	Login > Tap on Services > Requests > Choose Service Requests > Tap on investments > Choose Investment Subscriptions > Follow On-Screen Instructions.

<b>General Requests</b>	
Digital Access Card	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Digital Access Card > Follow On-Screen Instructions.
RAKToken De-Registration	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose RAKToken De-Registration > Follow On-Screen Instructions.
e-Statements	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose e-Statements > Follow On-Screen Instructions.
Update Personal Details	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Update Personal Details > Follow On-Screen Instructions.
WPS Registration	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose WPS Registration > Follow On-Screen Instructions.
Set Alert Preferences	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Set Alert Preferences > Follow On-Screen Instructions.
Facility Limits	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Facility Limits > Follow On-Screen Instructions.
Upgrade to RAKelite Business Banking	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Upgrade to RAKelite Business Banking > Follow On-Screen Instructions.
Opt Out of RAKelite Business Banking	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Opt Out of RAKelite Business Banking > Follow On-Screen Instructions.
Generate eDirham Instant Token	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose Generate eDirham Instant Token > Follow On-Screen Instructions.
FATCA/CRS Form Upload Request	Login > Tap on Services > Requests > Choose Service Requests > Tap on General Requests > Choose CRS Form Upload Request > Follow On-Screen Instructions.

<b>Documents Upload</b>	
Fund Transfer Document Upload	Login > Tap on Services > Requests > Choose Service Requests > Tap On Documents Upload > Choose Fund Transfer Document Upload > Follow On-Screen Instructions.

<b>Import Letter of Credit</b>	
Letter of Credit Issuance	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Import Letter of Credit > Choose Letter of Credit Issuance > Follow On-Screen Instructions.
Letter of Credit Amendment	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Import Letter of Credit > Choose Letter of Credit Amendment > Follow On-Screen Instructions.
Import LC - Document Settlement	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Import Letter of Credit > Choose Import LC - Document Settlement > Follow On-Screen Instructions.

<b>Guarantees:</b>	
Shipping Guarantee Application	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Guarantees > Choose Shipping Guarantee Application > Follow On-Screen Instructions.
Letter of Guarantee Issuance	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Guarantees > Choose Letter of Credit Issuance > Follow On-Screen Instructions.
Letter of Guarantee Amendment	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Guarantees > Choose Letter of Guarantee Amendment > Follow On-Screen Instructions.

<b>Trust Receipt and Short Term Loan</b>	
Trust Receipt Application	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Trust Receipt and Short Term Loan > Choose Trust Receipt Application > Follow On-Screen Instructions.

Settlement of LATR	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Trust Receipt and Short Term Loan > Choose Settlement of LATR > Follow On-Screen Instructions.
STL Against Invoice Application	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Trust Receipt and Short Term Loan > Choose STL Against Invoice Application > Follow On-Screen Instructions.
STL Against Invoice Settlement	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Trust Receipt and Short Term Loan > Choose STL Against Invoice Settlement > Follow On-Screen Instructions.

### Cheque Discounting / Loans Against Invoice

Cheque Discounting Application	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Cheque Discounting / Loans against Invoice > Choose Cheque Discounting Application > Follow On-Screen Instructions.
Loan Against Invoice Application	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Cheque Discounting / Loans against Invoice > Choose Loan against Invoice Application > Follow On-Screen Instructions.
Loan Against Invoice Settlement	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Cheque Discounting / Loans against Invoice > Choose Loan against Invoice Settlement > Follow On-Screen Instructions

### Collection (Inward / Outward docs)

Inward Collection Doc. Settlement	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Collection (Inward / Outward doc.s) > Choose Inward Collection Doc. Settlement > Follow On-Screen Instructions.
Outward Collection Doc. Presentation	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Collection (Inward / Outward doc.s) > Choose Outward Collection Doc. Presentation > Follow On-Screen Instructions.

### Export Letter of Credit

Export LC - Presentation of Docs	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Export Letter of Credit > Choose Export LC - Presentation of Docs > Follow On-Screen Instructions.
Export LC - Discounting Request	Login > Tap on Services > Requests > Choose Trade Finance Service Requests > Tap on Export Letter of Credit > Choose Export LC - Presentation of Docs > Follow On-Screen Instructions.