



# **DIGITAL BANKING REGISTRATION & BENEFICIARY CREATION CUSTOMER GUIDE**

## Digital Banking Registration Step 1

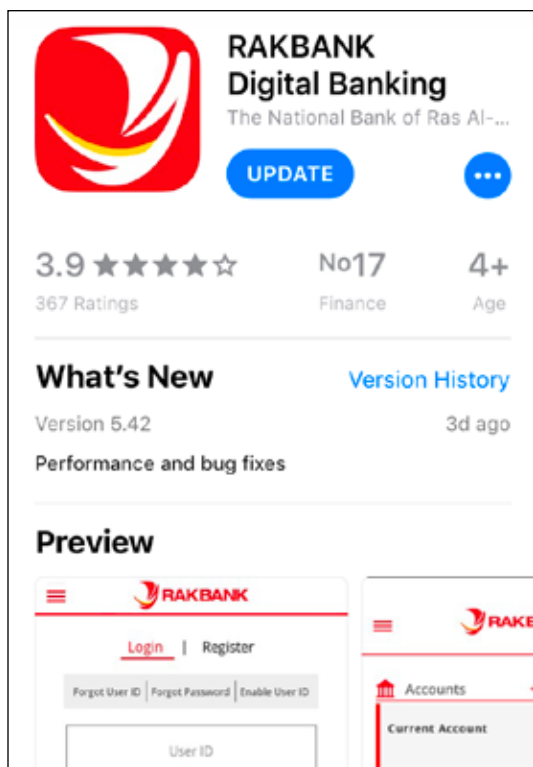
### User to follow below step while using Desktop/Laptop:

- Visit our Website: [www.rakbank.ae](http://www.rakbank.ae)
- Click on Digital Banking and from the drop down menu Select **Personal**
- On the security message page click on **Apply Now**

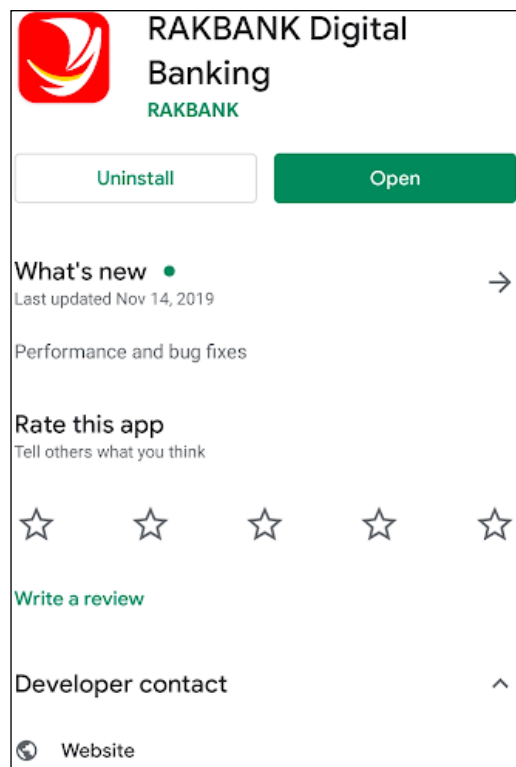
### User to follow below step while using Mobile App:

- **Download** and install the latest RAKBANK Digital Banking App from **Google Play Store** or **Apple App Store**
- Start the **App** and click on the **Register** button

### iOS App



### Android App





## Beneficiary Addition Process for RAKMoneyTransfer

RAKMoneyTransfer to Pakistan has 2 Options Account Transfer & Cash Pick-Up

**How to Add a Beneficiary using Desktop/Laptop:**

- Go to **Send Money** and from the drop down menu click on **Create Beneficiary**
- User to Select **Outside UAE** option for Account Transfer & **RAKMoney - Cash Pickup** option for Cash Payout

**How to Add a Beneficiary using Mobile App**

- Go to **Send Money** Click on Beneficiaries and then Select **Create Beneficiary**
- User to Select **Outside UAE** option for Account Transfer & **RAKMoney - Cash Pickup** option for Cash Payout

## BENEFICIARY ADDITION PROCESS IN 3 STEPS

**Account Transfer**

**Step 1 Enter Beneficiary Details**

**CREATE BENEFICIARY**

Choose Type      **Enter Details**      Review & Confirm      Summary

○ ——— ● ——— ○ ——— ○

First Name \*

Middle Name

Last Name \*

Nickname \*

Country \*  ▼

Bank Details \*

**SEARCH BANK DETAILS** ✕

⚠ Please refine your search to get relevant results.

Bank Code

Branch Code

**Bank Name\***

**Branch Name\***

| Bank Name             | Branch Name      | Bank Code | Branch Code |                                       |
|-----------------------|------------------|-----------|-------------|---------------------------------------|
| BANK AL FALAH LIMITED | LDA PLAZA LAHORE | BAF       | 0006        | <input type="button" value="Select"/> |

Click Here

**Continuation of Step 1**

**Beneficiary Resident Country\*** ▼

**IBAN\***

**Step 2 Review & Confirm**

**CREATE BENEFICIARY**

Choose Type    Enter Details    Review & Confirm    Summary

○ — ○ — ● — ○

|                              |                               |
|------------------------------|-------------------------------|
| First Name                   | kanchan                       |
| Last Name                    | lakhwani                      |
| Nickname                     | kanlak                        |
| Bank Country                 | Pakistan                      |
| Bank Code                    | BAF                           |
| Branch Code                  | 0006                          |
| Bank Name                    | BANK AL FALAH LIMITED         |
| Branch Name                  | LDA PLAZA LAHORE              |
| Beneficiary Resident Country | Pakistan                      |
| IBAN                         | PK05 ALFH 4545 0045 4564 5678 |
| Enter OTP                    | <input type="text"/>          |


OTP has been sent to your registered mobile number. If not received,

The customer needs to enter the OTP received on the registered Mobile

### Step 3 Confirmation Summary

**CREATE BENEFICIARY**

Choose Type      Enter Details      Review & Confirm      Summary



i Beneficiary Added Successfully. Reference Number is [11545130]  
i Please note that within the first 8 hours of creating this Beneficiary you will only be able to transfer up to AED 10,000.00

|                              |                               |
|------------------------------|-------------------------------|
| First Name                   | kanchan                       |
| Last Name                    | lakhwani                      |
| Nickname                     | kanlak                        |
| Country                      | Pakistan                      |
| Bank Code                    | BAF                           |
| Branch Code                  | 0006                          |
| Bank Name                    | BANK AL FALAH LIMITED         |
| Branch Name                  | LDA PLAZA LAHORE              |
| Beneficiary Resident Country | Pakistan                      |
| IBAN                         | PK05 ALFH 4545 0045 4564 5678 |

**Login to Digital Banking - Send Money - RAKMoneyTransfer to perform a RAKMoneyTransfer transaction**


## BENEFICIARY ADDITION PROCESS IN 3 STEPS

### Cash Pick-Up

#### Step 1 Enter Beneficiary Details

**CREATE BENEFICIARY**

Choose Type      Enter Details      Review & Confirm      Summary



⚠ Please note that within the first 8 hours of creating this Beneficiary you will only be able to transfer up to AED 10,000.00

First Name \*

Middle Name

Last Name \*

Nickname \*

Country \*  v

Back
Proceed

## Step 2 Review & Confirm

**CREATE BENEFICIARY**

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Choose Type      Enter Details      **Review & Confirm**      Summary

○ ——— ○ ——— ● ——— ○

|            |            |
|------------|------------|
| First Name | kanchan    |
| Last Name  | lakhwani   |
| Nickname   | kanchan123 |
| Country    | Pakistan   |

Enter OTP

OTP has been sent to your registered mobile number. If not received,  ▼

## Step 3 Confirmation Summary

**CREATE BENEFICIARY**

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Choose Type      Enter Details      Review & Confirm      **Summary**

○ ——— ○ ——— ○ ——— ●

**ⓘ** Beneficiary Added Successfully. Reference Number is [11545534]

**ⓘ** Please note that within the first 8 hours of creating this Beneficiary you will only be able to transfer up to AED 10,000.00

|            |            |
|------------|------------|
| First Name | kanchan    |
| Last Name  | lakhwani   |
| Nickname   | kanchan123 |
| Country    | Pakistan   |

Login to Digital Banking - Send Money - RAKMoneyTransfer to perform a RAKMoneyTransfer transaction