

# RAKBANK Amal Debit Card Assistance Guide

## RAKBANK branches - ATMs & EDMs

### Abu Dhabi

ADCOOP S/M, Electra Street (ATM)  
 ADCOP S/M - Mina Center (ATM)  
 Safeer Center-Mussafa (ATM)  
 ADNOC Petrol Station: Cornich  
 Abu-Dhabi (ATM)  
 ADNOC Petrol Station: Embassies area (ATM)  
 ADNOC Petrol Station: Vehicle  
 Inspection Centre (ATM)  
 ADNOC Petrol Station: Oasis  
 "Al-Samha" (ATM)  
 ADNOC Petrol Station: Ruwais area (ATM)  
 ADNOC Petrol Station: Al Falah (ATM)  
 Abu Dhabi Central Souk (ATM)  
 Marina Mall (ATM)  
 Khalidiya Mall (EDM)  
 Al Rahā Mall (EDM)  
 Al Wahda Mall (EDM)  
 Fairouz Al Madeena Hypermarket,  
 Mussafah (ATM)  
 Madinat Zayed Shopping Centre (ATM)  
 Hamdan Centre, Abu Dhabi (EDM)  
 Mushrif Mall (EDM)  
 Abu Dhabi Mall (EDM)  
 ADNOC Najda - Al Jazira Station (EDM)  
 Abudhabi Tourist Club Branch I (EDM)  
 Abudhabi Tourist Club Branch II (EDM)  
 Khalidiya Branch (EDM)  
 Khalidiya Branch II (EDM)  
 Mussafa Branch (EDM)  
 Mussafah Branch II (EDM)  
 Corniche Br - 1 (EDM)  
 Corniche Br - 2 (EDM)  
 Al Jazira Branch - 1 (EDM)  
 Al Jazira Branch - 2 (EDM)  
**Al Ain**  
 Al Ain City Center (ATM)  
 Al Ain Choithram (ATM)  
 Bawadi Mall (ATM)  
 Jimi Mall (ATM)  
 Refa Gift Market (EDM)  
 Al Ain City Centre, Mowaji area (EDM)  
 Al Ain Branch (ATM)  
**Ajman**  
 Ajman Branch (EDM)  
 Ajman Branch II (EDM)  
 Ajman Branch III (EDM)

### Dubai

Al Maya S/M - Al Murooj (ATM)  
 Umm Ramool (ATM)  
 Cosmos Showroom (EDM)  
 Mirdif City Center (ATM)  
 Hamrain Center (ATM)  
 Lulu Center, Ghusaib (EDM)  
 Al Chazzal Complex (ATM)  
 City Center, Deira (EDM)  
 Jumbo House, Bur Dubai (ATM)  
 Mall of the Emirates (ATM)  
 Hadi Express Exchange (ATM)  
 Gold Center (EDM)  
 Market Green Community (ATM)  
 Al Fardan Exchange (EDM)  
 IBN Battutta - Geant Hypermarket (ATM)  
 Dubai Airport T-3 (ATM)  
 Dubai Mall (ATM)  
 Arabian Plaza (ATM)  
 Grand Metroplex (ATM)  
 RAKBANK Office - Nehal Building 1 (EDM)  
 RAKBANK Office - Nehal Building 2 (EDM)  
 Carrefour Express, Tecom Tower (ATM)  
 Citimart Supermarket (EDM)  
 Arabian Ranches (EDM)  
 Dubai Marina Walk (EDM)  
 Almas Tower (ATM)  
 Oasis Center (ATM)  
 RAKBANK Office, DSO (ATM)  
 Al Quoz Mall (EDM)  
 Choithram Supermarket, DSO (ATM)  
 Fresh Plus Supermarket (ATM)  
 Le Jilija Supermarket, International City (EDM)  
 Dragon Mart Offsite (EDM)  
 SEAFARER'S CLUB (ATM)  
 Spinneys Supermarket, DSO (ATM)  
 Prime Supermarket, Oud Metha (EDM)  
 IBN Battutta Branch (EDM)  
 Deira Makthoom Branch-1 (EDM)  
 Deira Makthoom Branch-2 (EDM)  
 Deira Makthoom Branch-3 (EDM)  
 Sheikh Zayed Road Branch (EDM)  
 Oudh Metha Branch-1 (EDM)  
 Oudh Metha Branch-2 (EDM)  
 Deira Souk Branch-1 (EDM)  
 Deira Souk Branch-2 (EDM)  
 Deira Souk Branch-3 (EDM)  
 Deira Souk Branch-4 (EDM)

Emaar Branch-1 (EDM)  
 Emaar Branch-2 (ATM)  
 Umm Hurair Branch-1 (EDM)  
 Umm Hurair Branch-2 (EDM)  
 Marina Diamond Branch (EDM)  
 Al Quoz Branch (EDM)  
 Al Quoz Branch II (EDM)  
 Qusaib Branch-1 (EDM)  
 Qusaib Branch-2 (EDM)  
 Qusaib Branch-3 (EDM)  
 Mirdif Branch (EDM)  
 Dragon Mart Branch (EDM)  
 Al Quoz Mall Industrial Branch (EDM)

### East Coast

Lulu Center, Fujairah (ATM)  
**Ras Al Khaimah**  
 Manar Mall (ATM)  
 Mina Saqr Port (ATM)  
 Rak Town Drive Thru (ATM)  
 RAKBANK Office, ROC (ATM)  
 Nakheel Branch-1 (EDM)  
 Nakheel Branch-2 (EDM)  
 RAK Town Branch (EDM)  
 Shams Branch (ATM)  
 Badr Branch (ATM)  
 Rams Branch (ATM)  
 RAMS Branch II (EDM)  
 Al Manei Branch (ATM)  
 Al Daiti Branch (ATM)  
 Bank On Wheel (ATM)

### Sharjah

Al Falah Plaza (EDM)  
 Sharjah City Center (ATM)  
 Ansar Mall (ATM)  
 Sahara Center (ATM)  
 Al Fardan Centre-Carrefour Express (ATM)  
 Sharjah International Airport (ATM)  
 UAE Exchange, Hamriyah FZE (EDM)  
 Al Fardan Exchange, Clock round  
 about (EDM)  
 Sharjah Branch-1 (EDM)  
 Sharjah Branch-2 (EDM)  
 Sharjah, Al Momiya Branch (EDM)  
 Sharjah, Al Momiya Branch - 2 (EDM)  
 Khorfakkan Branch (ATM)  
 Sharjah Industrial Branch (EDM)  
 Sharjah Industrial Branch II (EDM)  
 Kalba Branch (ATM)

\* ATM with Envelope Deposit Facility, \*\* ATM with only Cheque Deposit Facility  
 The Electronic Deposit Machine (EDM) not only works as an ATM, but also accepts cash for Amal Credit Card payments  
 and for account deposits without the need for an envelope.

### 24-hour worldwide emergency assistance

MasterCard Global Service (MGS) is a world-wide customer service program that is available to assist all MasterCard cardholders who are travelling outside their home countries with card-related needs via a toll free phone number  
 Call (+1) - 636 - 722 - 7111 anytime, anywhere.

Cardholders can reach the MasterCard Global Service Center in St. Louis, USA using 79 toll free numbers and one collect number (for countries that do not have toll free service).

MGS Services include:

Lost & Stolen Card Reporting, Emergency Card Replacement (with Issuing Bank's Approval)  
 Emergency Cash Advance, MasterCard / Cirrus ATM Locations, Account Related Enquiries  
 (Cardholder's call is transferred or referred to Issuing Bank)

Australia	1-800-120-113
Bahrain	800-087
Canada	1-800-370-7309
France	0800-90-1387
Hong Kong	800-96-6677
Italy	800-870-866
Singapore	800-110-0113
Switzerland	0800-89-7092
UK	0800-96-4767
USA	1-800-307-7309

If the country you are in is not listed or you experience difficulty in reaching any of the toll free numbers, call collect via the International operator to MasterCard Global Service (+1) 636-722-7111.



Amal Lakum - Hope for you

800 AMAL (2625)

www.rakbank.ae

AMAL  
 RAKBANK  
 ISLAMIC BANKING

