Digital Banking/Corporate Digital Banking Services Form

COMPANY DETAILS

Corporate ID (Only for Corporate Login): ___________________________________________
User ID: ___________________________________________
Name of the Company: ___________________________________________

REQUEST FOR (Please Tick on the required Request)

☐ Forgot User ID
User Name: ___________________________________________

☐ Enable User ID
User ID: ___________________________________________
User Name: ___________________________________________

☐ Re-Issue Passwords
User ID: ___________________________________________
User Name: ___________________________________________

* Digital Banking User ID will be sent to the registered Email ID of the user and the Password will be couriered & delivered to the user upon successful validation of EID.

☐ Disable User ID
User ID: ___________________________________________
Reason (Please tick, as appropriate):  
Suspect/Misuse  
Cancel Signatory  
Customized Account Access
For Customized setup of Account Access, refer to the section
Digital Banking Customized Access on Account/Services

☐ Disable Liquidity Management
User ID: ___________________________________________
User Name: ___________________________________________

☐ Disable Cheque Direct
(Note: All User IDs linked to the above Company will be disabled)
User ID: ___________________________________________
User Name: ___________________________________________
Reason (Please tick, as appropriate):  
DB Access not required  
Account Closure

☐ Cancel Digital Banking Access
(Note: All User IDs linked to the above Company will be disabled)
User ID: ___________________________________________
User Name: ___________________________________________

☐ Cancel Liquidity Management
☐ Cancel Cheque Direct

DIGITAL BANKING CUSTOMIZED ACCESS ON ACCOUNTS/SERVICES

This section allows you to modify the existing customized account access to your RAKBANK accounts under this relationship.

1) Authorized Signatory signing this form can request customized account access only for the Authorized persons (Staff/Non-signatory) having Digital Banking/Corporate Digital Banking access and cannot be requested for an Authorized Signatory. If this section is not filled up for an Authorized Person for a selected account, currently held and accounts that may be opened in the future, then the Authorized Person shall get access as per the instruction submitted on Digital Banking Registration Form – Business Login/Corporate Login.

2) To fill up the section, please fill in the account numbers held with RAKBANK in the first column and select the options against them which you would like to access by putting a Tick mark. You may also refer to the section instructions below for further assistance in filling up this section.

Please use a new registration form per user

SIGNATURE OF AUTHORIZED SIGNATORY (IES)

Name 1: ___________________________________________  Signature 1: ___________________________
Name 2: ___________________________________________  Signature 2: ___________________________
# Account Authorization Access Set up

<table>
<thead>
<tr>
<th>Account Numbers</th>
<th>Access to be blocked/restricted</th>
<th>Enquiry Access</th>
<th>Initiate access for transactions*</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

**Enquiry Access**:
- Transfers and File Uploads
- Bill Payment
- Trade Finance
- Salary Payments

**Initiate access for transactions**:
- Transfer and File Uploads
- Bill Payment
- Trade Finance
- Salary Payments

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**SECTION INSTRUCTIONS**

1. This section allows you to modify the existing customized account access to your RAKBANK accounts under this relationship. E.g. Account 1 - Enquiry access; Account 2 - Initiate access for transactions on Transfers and File uploads.

2. Please note Initiate access for transactions shall not be applicable for Authorized Persons with Enquiry access.

3. Enquiry access will provide Inquiry access only on all / selected business accounts owned by the Company. E.g. If you have 5 accounts and you opt for Enquiry access on Account 1 & 2, it would give you an access to inquire on your account balances on Digital Banking and download the account statements for selected accounts while you will get Initiate access for transactions on rest of the accounts unless mentioned above.

4. Selecting ‘No access’ option will not allow any access to the user on select accounts under Company.

5. Further selecting this option for the selected account will restrict its display on Digital banking for the Authorized Person when they login to Digital Banking.

6. ‘Transfers & File Uploads’ includes:
   a. Single and Bulk Fund transfers to Own accounts and other accounts within RAKBANK
   b. Single and Bulk Remittances to Other Banks within UAE and Outside UAE
7. Bill Payment includes Payment made to registered Payee, Ability to pay multiple bill Payments and Quick Bill Payments
8. Card Payment includes payments made to 3rd party RAKBANK Credit cards, Non RAKBANK Bank Credit Cards, RAKBANK Prepaid Cards using RAKBANK Business Account
9. Salary transfers includes WPS Salary transfer
10. Trade Finance includes various trade finance services for Business accounts e.g. Letter of Credit, Guarantees, STL etc.
11. If you want to modify/cancel your existing account level access, please submit a new Digital Banking/Corporate Digital Banking Services form.

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**ACCOUNTING晹TALE OF AUTHORISED SIGNATORY (IES)**

**Signature 1:**
- نسخة المستخدم

**Signature 2:**
- اسم المستخدم

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**CIF No**
- Name 1: 
- Name 2: 

**Authorized Signatory 1:**
- التوقيع 1:
- التوقيع 2:

**Authorized Signatory 2:**
- التوقيع 3:
- التوقيع 4:

**Branch**
- SR Number: 

**COPS Use - Authority Verified by**
- مصرف: 
- رقم الحساب: 

**Remarks**
- توضيحات: 

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*If a tick mark below for all the services for which access is needed on the account.

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**Bank use only**

**Authorisation of only the bank is accepted.**

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**User Name:** 
- اسم المستخدم

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The National Bank of Ras Al Khaimah (P.S.C.) a Public Joint Stock Company